

Customer Information

Risks and possible outcomes when repairing historical SCHOEPS microphones

SCHOEPS has been making microphones for over sixty years. As a rule we offer repair service for every type of microphone which we have ever manufactured. Microphones which we have made since 1970 can nearly always be restored fully. The same cannot be guaranteed for all older microphones, however, because certain replacement parts may no longer be available. This applies primarily to tube microphones (apart from the present-day M 222), the CMTS 501, all three-pattern capsules and to various spinoff models of the CMT series.

For such microphones, any repair can only be considered a repair *attempt*, even if we have given an estimate of costs. Should we reach a point at which necessary replacement parts are unavailable, we can proceed no further. In that case, even if a microphone had been partly functional before, it may no longer be possible to restore that level of functioning. In isolated instances the existing parts can no longer even be put back together, and can only be returned to the customer as separate parts with no possibility of replacement for that capsule or amplifier.

Concerning repair costs:

Estimates for repair work on "Colette" (ca. mid-1970s and later) and CCM-series microphones are binding. For "vintage" microphones we can also prepare preliminary estimates on request, but they are not binding; the actual cost of a successful repair may differ from the estimate given. If the microphone is a total loss (see above), there is no charge. Our information sheet on repair estimates gives a more detailed description of this process. For "vintage" microphones with parts that are missing, e.g. due to attempts at repair by third parties, we do not as a rule offer service.

We ask that you accept the above terms before sending historical microphones to us for repair.

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